



Personalized Kid Plates

Wholesale & Drop Ship
Guide



Ordering Process

All orders must be submitted via email, or fax. *A copy of your order will be mailed with the item. If you would prefer for pricing not to show, please submit a packing slip along with the purchase order.*

Email orders to orders@mylittledish.com or fax them to 801.795.5396

Orders must include the following information:

Order number for billing reference
Ship to Address
Contact Phone (customers or stores)
Store Email Address for tracking
Accurate Product Name (See our product list)
Personalization Details
Gift Message ***Rush Orders must be specified on order**

We recommend you include a packing slip with your store contact info, so the customer will know where it was purchased and how to contact you with any questions.

Cancellation Policy

Orders can only be cancelled if the order has not been started. You must email or fax the request to orders@mylittledish.com or fax to 801.795.5396.

Mistakes

If there's an error on the order at the fault of My Little Dish, the item will be re-painted and re-shipped Ground at our expense. The order will be expedited as quickly as possible. Customer service is very important to us and we want to make sure your customers want to shop at your boutique again.

If there's an error on behalf of the customer or retailer, the order will be charged again.



About Us

It all began with an idea for a dinner plate. London's husband, Patrick, had received a set of hand made, personalized plates as a child from a very dear aunt. These plastic plates were now being used by their children and were beginning to show some wear and tear. London adored the idea and decided she wanted to make her children their very own plates to use and pass down. With a simple little twist. She wanted to incorporate a dinner grace on the rim of the plate to teach her children a variety of dinner time prayers. The Prayer Plate™ was created to bring families back to the dinner table, while teaching them a variety of graces.

After 8 years in business, My little Dish is still going strong. We have over 100 designs to choose from. In 2008, we added our new melamine line to our already popular ceramic line and we are eagerly working on our next exciting release!



Product Info and Pricing

8 inch Birth Plates - These plates are personalized with the child's name and birth date.

3 Section Baby Plates - These plates are personalized with the child's name and birth date or just the first name, depending on style.

Dish Sets - These sets include an 8 inch plate, a 5 inch bowl. A first name can be added to these sets. Pricing varies depending on the items in the individual sets.

Everyday Plates - These plates come in two different styles. Please refer to the design sheet. Some come with just the first name on the plate that is incorporated into the design.

Melamine Plates - These plates are 10 inch plastic plates. Personalization is available as design shows. If no date is shown, then no date is offered. Due to the manufacturing cost of these plates and the pricing set by other sellers, it is difficult to cornerstone these prices. MLD does not make as much as the resellers.

Pricing

STYLE	WHSL PRICE	MSRP	BACK MESSG
8 inch Birth Plate	***	\$42	YES ***
3—Section Plate	***	\$52	NO
Baby Sets 8 inch Plate/Bowl	***	\$64	YES ***
10 inch Everyday Plates (Including Prayer Plates)	***	\$46	YES ***
Melamine Plates	***	\$25	No
RUSH FEE (rush shipping additional)	***		
DESIGN CHANGE	***		



Turnaround Times

Orders are processed as they are received by My Little Dish, not the date of order on the P.O. When orders are received, you will get a confirmation email sent to the email address you provided.

Our standard turnaround time is approximately 3 weeks as a general guideline. Holidays can be.

When the order is preparing to ship, you will receive a tracking number via email. This means the item is preparing to ship, but may not ship the same day. Please keep this in mind when notifying your customer. Questions regarding shipments can be directed to orders@mylittledish.com and we will contact you within 1 business day.

Design Changes

Design changes can be requested on ceramic pieces, however they may delay the normal shipping time. This does not cover new design requests, but only color changes or minor design changes. ***Fee ******

Rush Orders

Orders can be rushed, but if there's a definite date it's needed by, you must call to confirm the item can be completed in the time frame needed. This fee does not include expedited shipping. The item will be started ahead of schedule but will still be shipped UPS Ground This is to decrease the 3-4 week turnaround time. Shipping will be within 10 business days from date ordered. ***Orders must be clearly marked, Rush Order and/or Rush Shipping (additional fee).***

Rush Fee: ***



Shipping and Handling

We ship UPS Ground on all shipments, unless 2nd day or overnight is requested. All ceramic orders are subject to a minimum **\$10.50** shipping and handling fee for the first item and \$4 for each additional plate. See Melamine page for pricing.

Using Your Account Number

We will be happy to ship your packages using your account number. All charges will be billed directly to your UPS account. There will be a handling fee of **\$2.50** per order processed.

Payment Procedures

The preferred method of payment for your orders is via MC/Visa. For all new accounts, your card is kept on file and will be charged as the order begins. You will be sent an invoice via email or fax.

Our Mailing Address is:

My Little Dish
448 Essex Park Circle
Franklin, TN 37069

All payments exceeding 30 days are subject to a late fee and if payment is not received in a timely manner, all pending orders may be held until payment is made. If delayed payment occurs frequently, pre-payment will be required for future orders.



Melamine Plates

Pricing

10 inch plate	***
Gift Wrap per plate (cello bag, ribbon, gift card)	\$2.50
Shipping (same address)	\$10.50
additional plate	\$2.50
MSRP	\$24.00-25.00

These plates are food safe and dishwasher safe. However they are not intended for microwave use. Each plate is pressed with a lustrous finish. To keep your plate looking shiny and new, avoid using abrasive cleaners or sharp knives. Fine lines may appear around the rim of the plate. This is caused by pressing a flat circular piece of art into the curved molds, much like you see on paper plates. These lines are unavoidable and do not affect the quality of the plates. Plates will not be remade due to this characteristic.

Turnaround Times

Once order is processed, it can take up to 10-14 business days to ship out. Extended turnaround times occur during the major holiday seasons, including Easter, Mother's Day and Christmas.

Design Changes

Plates that include a prayer may leave the prayer off if requested. However, if a prayer does not come on the design, more than likely we cannot add one. We can adjust color and font changes or add a date to the design.

Design Change Fee: *****