



# Direct Wire

**ADEMCO**  
**GROUP**

**Direct Wire # 103**

**<3/28/02>**

**PRODUCT:** Compass with Vista-20P

**SUBJECT:** Programming Zones for Zone Doubling

**WHO IS AFFECTED?**

This notification applies to you only if:

You use zone doubling

AND

You program the control panel using the Compass downloader.

**THE SITUATION**

When you program a zone for Zone Doubling and later select the "Globals" tab to program other options, the higher zone of the doubled pair may revert to an "Aux Wired" zone. This results in a "trouble" on the higher zone of the pair after disconnecting from the downloader.

**THE SOLUTION**

In Compass, program "Globals" options before programming zones. Confirm your zone selections before downloading to the control panel.

This situation will be addressed in future revisions.

We regret any inconvenience this may have caused, and appreciate your continued support of ADEMCO Group products.

**FOR FURTHER INFORMATION**

Customer Service	1-800-573-0154
Technical Support	1-800-645-7492
Web:	<a href="http://www.ademco.com">www.ademco.com</a>

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